

The chart below shows what Operating Systems and Browsers support TLS 1.1 & TLS 1.2. As you can see, only Windows Vista and XP system users that use Internet Explorer as their browser will not have the ability to support TLS 1.1 & 1.2. According to our most recent stats, Windows XP & Vista users using Internet Explorer as their browser represent about 2% of the PC's that access NetBranch. However, Microsoft has ended all support for Windows XP and this Operating System is not supported for use with NetBranch. In order to access NetBranch with TLS 1.0 turned off, the small number of Windows Vista users will need to install another browser such as Chrome or FireFox to continue to access NetBranch.

Operating System / Browser Version	Support TLS 1.1	Support TLS 1.2
All Windows O/S using last 10 versions of Chrome	X	X
All Windows O/S using last 9 versions of FireFox	X	X
All Windows O/S using last 9 versions of Opera	X	X
All Windows 7 & 8 using last 4 versions of Internet Explorer	X	X
All Windows Vista using Internet Explorer		
All Windows XP using Internet Explorer		
All Mac O/S using the last 2 versions of Safari	X	X

#### Enabling SSL Versions TLS 1.1 & TLS 1.2

Please select the browser that you are using to connect to NetBranch:

##### Internet Explorer:

1. Open Internet Explorer
2. Click Alt T and select "Internet Options".
3. Select the "Advanced" tab.
4. Scroll down to the "Security" section.
5. Locate and check "Use TLS 1.1 and TLS 1.2".
6. Then, press the "OK" button.

##### Google Chrome:

1. Open Google Chrome
2. Click Alt F and select "Settings".
3. Scroll down and select "Show advanced settings..."
4. Scroll down to the Network section and click on "Change proxy settings..."
5. Select the "Advanced" tab.
6. Scroll down to the "Security" section.
7. Locate and check "Use TLS 1.1 and TLS 1.2".
8. Then, press the "OK" button.

##### FireFox:

1. Open FireFox
2. Type in "about:config" in the URL bar and press Enter
3. Scroll down to "security.tls.version.max" and press enter
4. Set the value to 3
5. Then, press the "OK" button.

##### Opera:

1. Open Opera
2. Click Ctrl+F12
3. Click on "Security"
4. Click on "Security Protocols..."
5. Check on "Enable TLS 1.1 & TLS 1.2"
6. Press the "OK" button.
7. Then, press the "OK" button.

##### Safari:

1. There are no options for enabling SSL protocols. If you are using Safari version 7 or greater, TLS 1.1 & 1.2 are automatically enabled.